



Harlow Solutions



PRIVACY POLICY

Effective date: 2024-01-08

At Harlow Solutions, we value your privacy and are committed to protecting your personal data. This Privacy and Cookie Policy explains how we collect, use, and safeguard your information when you engage with our website and services. We adhere to the UK General Data Protection Regulation (GDPR) and the Data Protection Act 2018.

Information We Collect

We may gather personal data such as your name, email address, phone number, and company details when you interact with our website, or use our services. This information is collected through forms, cookies, and similar technologies.

How We Use Your Information

Your data helps us to:

Provide and improve our services
Communicate with you about our offerings
Analyse website traffic and user behaviour
Comply with legal obligations
Legal Basis for Processing

We process your data based on:

Your consent (e.g., for marketing communications) Legitimate business interests (e.g., to improve our services) Cookies and Analytics

We use cookies to enhance your browsing experience and gather insights into how our website is used. This includes the use of Google Analytics. You can manage cookie preferences through your browser settings.

Data Sharing and Transfers

We may share your data with trusted third-party service providers who assist us in operating our business. Any international transfers of data will be conducted in compliance with UK data protection laws.



Your Rights

Under data protection laws, you have rights including:

Access to your personal data
Correction of inaccurate data
Erasure of your data in certain circumstances
Objection to processing
Data portability

To exercise these rights, please contact us using the details provided below.

Data Security and Retention

We implement appropriate security measures to protect your data. We retain your information for as long as necessary to fulfil the purposes outlined in this policy, unless a longer retention period is required by law.

Changes to This Policy

We may update this policy periodically. The latest version will always be available on our website.

Contact Us

If you have any questions about this policy or our data practices, please contact us at:

Harlow Solutions
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NE33 4PU
Email: sales@harlowsolutions.co.uk

Phone: 0191 455 4286 Fax: 0191 427 0195

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