



HARLOW SOLUTIONS POLICY STATEMENT



Harlow Solutions provides a complete printing service for its customers. The company will ensure that all operations are performed in a safe and efficient manner and will comply with the Health and Safety at Work Act.

Sufficient resources and equipment will be provided to ensure that the company can produce the required quality of printed matter without endangering the health or safety of its employees.

The company operates management systems that are based on the requirements of ISO 9001, ISO 14001, ISO 45001:2018, ISO 22301 and ISO 27001.

Our management system, which includes a business continuity plan, will address all the following aspects to ensure we can achieve a continual improvement in quality, environmental, health & safety and security management.

- Control of information to ensure it is correct and up to date.
- Regularly review relevant legislation, other requirements and contractual obligations to ensure we comply.
- Conduct regular consultation and communication sessions to inform the employees of our objectives and any requirements.
- Promote environmental awareness and seek suggestions for improvement.
- Recover and recycle as much raw material as is possible.
- Minimise the amount of make ready and rework necessary.
- Investigate and improve where possible the use of energy.
- Operate in a responsible manner to prevent the risk of pollution and protection of the environment.
- Encourage our customers and suppliers to demonstrate environmental concern.
- Maintain company systems for the ongoing identification of hazards, the assessment of risks, and the implementation of necessary control measures to reduce these risks.
- Consider the concerns and suggestions of all stakeholders, including neighbours and the general public.
- We accept responsibility for the health, safety and welfare of others (public, contractors and visitors) that may be affected by our business.
- Manage and test our business continuity plan.

We will conduct regular reviews of our performance against the above to become proactive in our approach to future improvements.

Sustainability and sustainable development will be key considerations in all aspects of sourcing, manufacturing and distribution. We will wherever possible endeavor to meet the needs of the present, whilst not compromising the ability of future generations to meet their own needs.

This policy and management system will provide the framework for setting and reviewing targets and objectives that will enable us to become proactive in our approach to future improvements.

All personnel employed by the company will be suitably trained in the skills necessary to satisfy this policy.

This policy and the resulting Operational System have been agreed by the Managing Director and will be followed by all personnel.

Signed
Managing Director

Note: This policy statement is available to the public when requested.